



T R S Yucatan Hotel

CATEGORY	5*
ADDRESS	Carretera Federal Chetumal Pto-Juarez Km 256-100, Playa Del Carmen Quintana Roo, México
TELEPHONE	+529848772100
FAX	+529848772105
E-MAIL	Recepcion.yucatan@trshotels.com
WEB	Trshotels.com
BUILT	2005
LAST REFURBISHED	2017
TYPE OF HOTEL	Holiday Resort, adults only.
BOARD BASIS	All Inclusive Premium, All Inclusive 24 hrs .

Observations: • All guests can enjoy the facilities and Grand Palladium services.



RECEPTION SERVICES

24-hour service	Check-in: 3 pm	Check-Out: 12pm
Languages spoken: 	Card payment: 	Early Check In***
Late check out***	Upgrade*	Express Check-Out
Currency exchange	Courtesy shower	Customer Service
Fax Service*	Copy services*	Newspapers
Wake-up call	Porter	Bellboys

Observations: *Extra charge **On request ***Extra charge & On request



SERVICES

 Free Wi-Fi	 PC internet connection	 Room Service 24h
 Waiter service in the pool	 Car rental*	 Internal transport**
 Medical service*	 Laundry service*	 24-hour security
 Parking	 Info Tours	

Observations: *Extra charge **On request



HOTEL FACILITIES

Num. rooms: 454	Villas: 13	Lobbies: 1
Swimming pools: 3	Swimming pools•: 5	Beach Club: 1
A la carte Rest.: 5	Bars: 6	A la carte Rest. "Dine around"•: 9
Bars "Dine around"•: 21	Rest. "Dine Around"•: 4	Outdoor Jacuzzi
Orchid garden•	Gym •	Catholic Church•
Conference rooms•	Zentropia Palladium Spa & Wellness •	Sporting facilities•

Observations: • Use and enjoyment at Grand Palladium Hotels & Resorts.



ACCESS

Airport km: 90
Taxi min: 90
Approx. price USD: 100-150



DISABLED

Accessible rooms: 3
Level access: Yes
Pool Access: No



BEACH

Beach Access: Yes
Lifeguard: Yes
Sand color: White



B. CENTER

Banquet: 3
Total Area: 505
Max Capacity: 550

Observations: Exclusive beach area with waiter service and Balinese beds.



BARS AND RESTAURANTS

Name	Opening hours	Reservation	Dress code	Smoking area	Location
A la carte Restaurants					
Capricho	Breakfast: 07:00am-11:30am Lunch : 12:30pm-03:30pm	-	✓	-	T R S Yucatan
El Gaucho (Argentine Cuisine)	Dinner : 05:30pm-10:30pm	✓	✓	-	T R S Yucatan
Tentazione (Italian Cuisine)	Dinner : 05:30pm-10:30pm	✓	✓	-	T R S Yucatan
La Bohème (French Cuisine)	Dinner : 05:30pm-10:30pm	✓	✓	-	T R S Yucatan
Chic Cabaret	Dinner : 08:00pm-11:00pm	✓	✓	-	T R S Yucatan
Helios (Mediterranean Cuisine)	Dinner : 06:00pm-11:00pm	✓	✓	-	T R S Yucatan
Beach Club					
Helios	Breakfast: 07:00am-11:00am Lunch : 12:30pm-03:30pm	-	✓	-	T R S Yucatan
Lobby bars					
Aurum	00:00am-00:00am	-	-	-	T R S Yucatan
Bars					
Full Moon	05:00pm-02:00am	-	-	✓	T R S Yucatan
Pool bars					
Gaia	Summer: 08:00am-08:00pm Winter: 08:00am-06:00pm	-	-	✓	T R S Yucatan
Las Rocas	10:00am-06:00pm	-	-	✓	T R S Yucatan
lo	Summer: 10:00am-08:00pm Winter: 10:00am-06:00pm	-	-	✓	T R S Yucatan
La Terraza	10:00am-00:00am	-	-	✓	T R S Yucatan
Rest. Show Cooking "Dine around"					
La Hacienda	Breakfast: 07:00am-11:00am Lunch : 01:00pm-03:30pm Dinner : 06:00pm-10:30pm	-	✓	-	G P Colonial
Tikal	Breakfast: 07:00am-11:00am Dinner : 06:30pm-10:30pm	-	✓	-	G P Kantenah
El Gran Azul	Lunch : 11:00am-05:00pm	-	✓	-	G P Colonial - G P Kantenah
La Dalia	Breakfast: 07:00am-11:00am Lunch : 01:00pm-03:30pm Dinner : 06:00pm-10:30pm	-	✓	-	G P White Sand
A la carte Rest. "Dine around"					
El Dorado (Steak House)	Dinner : 05:30pm-10:30pm	✓	✓	-	G P Colonial
La Adelita (Mexican Cuisine)	Dinner : 05:30pm-10:30pm	✓	✓	-	G P Colonial
Sumptuori (Japanese Cuisine)	Dinner : 05:30pm-10:30pm	✓	✓	-	G P Kantenah
Portofino (Italian Cuisine)	Dinner : 05:30pm-10:30pm	✓	✓	-	G P White Sand
La Lola (Spanish Cuisine)	Dinner : 05:30pm-10:30pm	✓	✓	-	Gp White Sand
Ribs & More (Steak House)	Dinner : 05:30pm-10:30pm	✓	✓	-	Gp White Sand
Bahia E Brasa (Brazilian Cuisine)	Dinner : 05:30pm-10:30pm	✓	✓	-	G P White Sand
Poseidón Beach Restaurant (Rice And Fish)	Dinner : 06:00pm-10:30pm	✓	✓	-	G P White Sand
Chang Thai (Thai Cuisine)	Dinner : 05:30pm-10:30pm	✓	✓	-	G P Kantenah
Bars "Dine around"					
Xtra Time Sports Bar	00:00am-00:00am	-	-	-	G P Colonial
Bars in Rest. "Dine Around"					
El Gran Azul	10:00am-00:00am	-	-	-	G P Colonial - G P Kantenah
La Adelita - El Dorado	05:30pm-10:30pm	-	✓	-	G P Colonial
Sumptuori - Chang Thai	05:30pm-10:30pm	-	✓	-	G P Kantenah
La Laguna	10:00am-00:00am	-	✓	-	G P White Sand
La Lola - Portofino	05:30pm-10:30pm	-	✓	-	G P White Sand
Bahia E Brasa - Ribs & More	05:30pm-10:30pm	-	✓	-	G P White Sand
Swim Up Bar "Dine around"					

Name	Opening hours	Reservation	Dress code	Smoking area	Location
Gran Azul	Summer: 10:00am-08:00pm Winter: 10:00-06:00pm	-	-	-	G P Colonial - G P Kantenah
La Laguna	Summer: 10:00am-08:00pm Winter: 10:00am-06:00pm	-	-	-	G P White Sand
Lobby bars "Dine Around"					
Colonial	10:00am-01:00am	-	-	✓	G P Colonial
Kantenah	10:00am-00:00am	-	-	✓	G P Kantenah
La Plaza	07:00pm-00:00am	-	-	-	G P Colonial
Churchill	07:00pm-01:00am	-	-	✓	G P Kantenah
White Sand	10:00am-00:00am	-	-	-	G P White Sand
Hemingway	06:00pm-00:00am	-	-	-	G P Kantenah
Pool bars "Dine Around"					
Secret Bar	10:00am-00:00am	-	-	✓	G P Colonial
El Rinconcito	10:00am-06:00pm	-	-	✓	G P Kantenah
La Isla	10:00am-07:00pm	-	-	✓	G P White Sand
Beach Bars "Dine Around"					
Las Olas	00:00am-00:00am	-	-	✓	G P Colonial
La Jarra	10:00am-06:00pm	-	-	✓	G P Kantenah
Poseidón	07:00am-11:00pm	-	-	-	G P White Sand

Observations: Enjoy the "Dine around" service at Grand Palladium Hotels & Resorts restaurants.

ROOMS

TOTAL:454	Ambassador Suite Panoramic Ocean View	Junior Suite Garden View	Junior Suite Poolside	Junior Suite Poolside Ocean View	Junior Suite Jacuzzi Terrace Poolside	Suite Garden View	Suite Poolside	Junior Suite Private Pool Garden View	Suite Jacuzzi Terrace Poolside	Junior Suite Private Pool Poolside	Romance Bungalow By The Lake	Suite Private Pool Garden View	Suite Private Pool Poolside
Number of rooms	9	100	51	29	90	15	12	50	18	40	22	10	8
m²		60	60	60	73	90	90	73	75	73	67	120	120
2 double beds	-	✓	✓	✓	✓	-	-	✓	-	✓	-	-	-
King size bed	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Memory foam mattress	-	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Shower	✓	-	-	-	-	-	-	-	-	-	-	-	-
Separate shower	-	✓	✓	✓	✓	✓	✓	✓	✓	✓	-	✓	✓
In-room shower	✓	-	-	-	-	-	-	-	-	-	-	-	-
Outdoor shower	-	-	-	-	-	-	-	-	-	-	✓	-	-
Hydromassage bath in the room	✓	✓	✓	✓	-	✓	✓	-	-	-	✓	-	-
Jacuzzi on the terrace	-	-	-	-	✓	-	-	-	✓	-	-	-	-
Balinese bed on terrace	✓	-	-	-	-	-	-	-	-	-	-	-	-
Double sink	-	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
separate toilet.	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Second toilet	✓	-	-	-	-	-	-	-	-	-	-	-	-
Sofa Bed	✓	✓	✓	✓	✓	-	-	-	-	-	-	-	-
Armchair	-	-	-	-	-	✓	✓	✓	✓	✓	-	✓	✓
Dining room	✓	-	-	-	-	-	-	-	-	-	-	-	-
Separate living room	✓	-	-	-	-	✓	✓	-	✓	-	-	✓	✓
Balcony or terrace	✓	-	-	-	-	-	-	-	-	-	-	-	-
Balcony with furniture	✓	✓	✓	✓	✓	✓	✓	-	✓	-	-	-	-
Terrace with hammock and furniture	-	-	-	-	-	-	-	-	-	-	✓	-	-
Terrace	✓	-	-	-	-	-	-	-	-	-	-	-	-
Terrace with furniture	✓	-	-	-	-	-	-	✓	-	✓	-	✓	✓
Bathrobe and slippers	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Bathrobe and slippers***	-	-	-	-	-	-	-	-	-	-	-	-	-
Minibar	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Flat-screen TV	✓	-	-	-	-	-	-	-	-	-	-	-	-
Flat-screen TV 55"	-	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓

TOTAL:454

	Ambassador Suite Panoramic Ocean View	Junior Suite Garden View	Junior Suite Poolside	Junior Suite Poolside Ocean View	Junior Suite Jacuzzi Terrace Poolside	Suite Garden View	Suite Poolside	Junior Suite Private Pool Garden View	Suite Jacuzzi Terrace Poolside	Junior Suite Private Pool Poolside	Romance Bungalow By The Lake	Suite Private Pool Garden View	Suite Private Pool Poolside
Flat-screen TV 52"	✓	-	-	-	-	-	-	-	-	-	-	-	-
Flat-screen TV in the living room	-	-	-	-	-	✓	✓	-	-	-	-	✓	✓
Movie streaming	-	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Electronic safe	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Steam iron	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Tea and coffee-making facilities	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Nespresso coffee maker	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Bathroom amenities	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Hair dryer	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Pillow menu*	✓	-	-	-	-	-	-	-	-	-	-	-	-
Pillow menu	-	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Wake-up call	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Rooms for disabled guests	-	-	-	-	✓	-	-	-	-	-	-	-	-
VIP-Services	✓	-	-	-	-	-	-	-	-	-	-	-	-
Reading area	-	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Desk	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
WIFI	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Magnifying mirror	✓	-	-	-	-	-	-	-	-	-	-	-	-
Full length mirror	-	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Scales	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	-
Aromatherapy*	-	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Pool towels	✓	-	-	-	-	-	-	-	-	-	-	-	-
Welcome water	✓	-	-	-	-	-	-	-	-	-	-	-	-
Turn-down service	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Telephone*	✓	-	-	-	-	-	-	-	-	-	-	-	-
Cordless phone	✓	-	-	-	-	-	-	-	-	-	-	-	-
Wireless phone*	-	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Wine cellar	✓	-	-	-	-	-	-	-	-	-	-	-	-
Wine climatiser	-	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Xbox	✓	-	-	-	-	-	-	-	-	-	-	-	-
Private swimming pool with hydromassage	✓	-	-	-	-	-	-	✓	-	✓	-	✓	✓
Butler service	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Air conditioning	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Black out curtains	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
USB-Charger	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Two floors	✓	-	-	-	-	-	-	-	-	-	-	-	-
Private entrance	-	-	-	-	-	-	-	-	-	-	✓	-	-
adults only	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Room service 24h*	✓	-	-	-	-	-	-	-	-	-	-	-	-
24-hour room service	-	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Non smoking	-	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Ground Floor	-	-	-	-	-	-	-	✓	-	✓	✓	✓	✓
Ironing Service (max. 2 pieces per person)	✓	-	-	-	-	-	-	-	-	-	-	-	-
Whirlpool preparation***	✓	-	-	-	-	-	-	-	-	-	-	-	-
Check-out Service	✓	-	-	-	-	-	-	-	-	-	-	-	-
Music and hotel information channel	✓	-	-	-	-	-	-	-	-	-	-	-	-
Nightly amenity	✓	-	-	-	-	-	-	-	-	-	-	-	-
Garden View	-	✓	✓	-	✓	✓	✓	✓	✓	✓	✓	✓	✓
Umbrella	-	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Sea view	✓	-	-	✓	-	-	-	-	-	-	-	-	-

TOTAL:454

located a few steps from the beach
located by the lake
located near the pool
Free parking

Ambassador Suite Panoramic Ocean View	Junior Suite Garden View	Junior Suite Poolside	Junior Suite Poolside Ocean View	Junior Suite Jacuzzi Terrace Poolside	Suite Garden View	Suite Poolside	Junior Suite Private Pool Garden View	Suite Jacuzzi Terrace Poolside	Junior Suite Private Pool Poolside	Romance Bungalow By The Lake	Suite Private Pool Garden View	Suite Private Pool Poolside
✓	-	-	-	-	-	-	-	-	-	-	-	-
-	-	-	-	-	-	-	-	-	-	✓	-	-
-	-	✓	✓	✓	-	✓	-	✓	✓	-	-	✓
✓	-	-	-	-	-	-	-	-	-	-	-	-
✓	-	-	-	-	-	-	-	-	-	-	-	-

POOLS

Name	Type	Opening hours	Area m2	Depth cm	Location
La Terraza	Relax	10:00am-00:00am	192	150	T R S Yucatan
Main Pool Colonial-Kantenah	Family	Winter: 10:00am-06:00pm Summer: 10:00am-08:00pm	3544	160	G P Colonial - G P Kantenah•
El Secreto	Relax	10:00am-00:00am	166	160	G P Colonial•
El Rinconcito	Relax	10:00am-06:00pm	122	160	G P Kantenah•
La Isla	Relax	10:00am-07:00pm	453	150	G P White Sand•
Main Pool White Sand	Family	Winter: 10:00am-06:00pm Summer: 10:00am-08:00pm	3678	150	G P White Sand•
Las Rocas	Relax	10:00am-06:00pm	831.80	150	T R S Yucatan
Helios Beach Club Pool	Relax	Winter: 10:00am-06:00pm Summer: 10:00-08:00pm	1.276	140	T R S Yucatan

Observations: • Use and enjoy of swimming pools located in Grand Palladium Hotels & Resorts.

ENTERTAINMENT

Activities	Sport	Facilities
Aerobic	Ping-pong	Soccer field 2
Various Games	Basketball	Beach volleyball court 1
Night shows	Volleyball	Basketball court 2
Billiards	Football	Rifle range
	Tennis	Tennis courts 6
	Air rifle shooting	Minigolf
	Archery	
	Petanque	
	Catamaran	
	Kajak	
	Snorkeling	
	Windsurfing	
	Diving*	
	Shuffleboard	
	Waterpolo	
	Aqua-Volley	
	Aqua-Gym	

Observations: Activities, sports and facilities of use at Grand Palladium Hotels & Resorts.
*Extra charge.



ZENTROPIA PALLADIUM SPA & WELLNESS

Facilities	Services Spa	Fitness
Steam rooms 2	Beauty	Gym
Relaxation area 2	Massages	Dressing room
	Facial treatments	
	Body treatments	
	Lockers	
Cold Jacuzzi 2		
Hot Jacuzzi 2		
Round Jacuzzi with gooseneck		

Observations: Facilities and services of use at Grand Palladium Hotels & Resorts with exclusive benefits for TRS clients. Free access to hydrotherapy and gym. Spa services have an extra charge.

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TRS HOTELS GRAND PALLADIUM HOTELS & RESORTS RIVIERA MAYA, MÉXICO

LUGARES - PLACES

- 1 Área de playa Beach area
- 2 Piscina Infinity Helloo Infinity Pool
- 3 Piscina Las Rocas Las Rocas Pool
- 4 Piscina La Terraza La Terraza Pool
- 5 Piscina El Secreto El Secreto Pool
- 6 Piscinas principales Main pools
- 7 Piscina El Rincón El Rincón Pool
- 8 Piscina Spa Spa Pool
- 9 Piscina La Isla La Isla Pool
- 10 Piscina infantil Children's pool
- 11 Centro deportivo Sports Center
- 12 Capillitas de bodas Wedding garages
- 13 Centro comercial Shopping center
- 14 Baby & Mini Club
- 15 Teatro Theater
- 16 Salones de conferencias Conference Rooms
- 17 Boutique
- 18 Centro de actividades Activities Center
- 19 Mini Golf
- 20 Black & White Junior Club
- 21 Logoshop Logoshop
- 22 Centro de buceo y actividades acuáticas Water Sports and Diving Center
- 23 Mirador Viewing point

SERVICIOS - SERVICES

- 1 Recepción TRS Yucatan Hotel TRS Yucatan Hotel Front Desk
- 2 Recepción Colonial Colonial Front Desk
- 3 Recepción Kantenah Kantenah Front Desk
- 4 Recepción White Sand White Sand Front Desk
- 5 Parque acuático de niños Kids' water park
- 6 PTC Member's Lounge Colonial
- 7 PTC Member's Lounge White Sand
- 8 Estacionamiento Parking lot
- 9 Parada del tren Train stop
- 10 Casetas de toallas Towel huts
- 11 Máquinas de hielo Ice machines
- 12 Servicios Lavaterios
- 13 Cajero automático ATM
- 14 Servicio médico Medical service
- 15 Capilla Chapel
- 16 Sala de ventas PTC PTC sales office
- 17 Zentropia Palladium Spa & Wellness
- 18 Wedding by Palladium
- 19 Vivero de Orquídeas Orchid nursery
- 20 Gimnasio Gymnasium
- 21 Flamencos Flamencos
- 22 Coordinador Crocodiles
- 23 Joyería Jewelry store
- 24 PTC Member's Checkin PTC Member's Checkin
- 25 Sala de masajes en la playa Beach massage area

RESTAURANTES - RESTAURANTS

- 26 Cepircho
- 27 La Bohème
- 28 Tentacione
- 29 El Guischo
- 30 Chic Cabaret & Restaurant
- 31 Helios Beach Club
- 32 Las Olas Beach Restaurant
- 33 La Adelita
- 34 El Dorado
- 35 La Hacienda
- 36 Chang Thai
- 37 Zumpatori
- 38 El Gran Acú
- 39 La Dalia
- 40 La Laguna
- 41 La Lala
- 42 Portofino
- 43 Mito & More
- 44 Bahía & Casa
- 45 Posidón Beach Restaurant

BARES - BARS

- 46 Full Moon Terrace Bar
- 47 Aurora Lobby Bar
- 48 La Terraza Pool Bar
- 49 Las Rocas Pool Bar
- 50 Oasis Pool Bar
- 51 La Beach Bar
- 52 La Laguna Pool Bar
- 53 Kantenah Lobby Bar
- 54 Colonial Lobby Bar
- 55 La Plaza
- 56 El Rincón Pool Bar
- 57 The Secret Pool Bar
- 58 Churchill
- 59 La Jeme Beach Bar
- 60 White Sand Lobby Bar
- 61 Hemingway
- 62 La Isla Pool Bar
- 63 Abn Time Sports Bar
- 64 PTC Beach Bar
- 65 PTC Pool Area
- 66 Habits Healthy Bar
- 67 El Gran Acú Pool Bar

